

Cal COP Newsletter

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Important Links

Cal COP Website - [hyperlink](#)
Haystax Website - [hyperlink](#)

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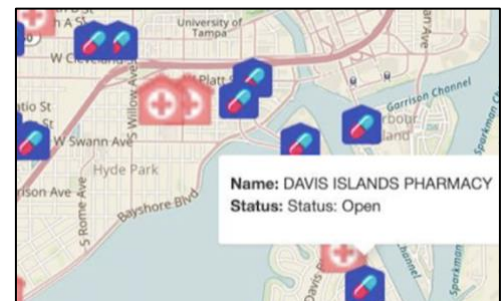
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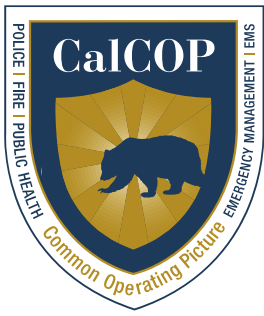
Haystax Usage for Covid-19 Response

As COVID-19 continues to wreak havoc across the U.S., countless state, regional, and local operations centers remain directly involved in the response. Since many of the responsible agencies are Haystax clients, we've been able to witness first-hand the extraordinary commitment of the professionals who ensure their communities remain safe and secure.

Haystax has been supporting our customers here in California, as well as in Arizona, Texas, Florida, Virginia, and elsewhere as they protect critical facilities and ensure the ongoing resiliency of supply chains and at-risk populations. We have been impressed by the creativity of our clients when using the Haystax system to meet multiple mission requirements during the coronavirus response, both in their EOCs and via mobile apps in the field. Our clients have been using the Haystax system in the following ways:

- Adding facilities to the Assets app, such as testing stations, pharmacies, nursing homes, stores, and food distribution centers. This enables agencies to coordinate operations and maintain resiliency in the face of closures and other disruptions.
- Creating a color-coded status indicator to quickly convey the condition of stores, pharmacies, and other key facilities.
- Updating emergency plans in the Asset app with key contacts, alternate locations, revised roles and responsibilities, closure and quarantine plans, disinfection protocols, and more.
- Establishing formal processes for routine check-ins, incident reports, and periodic information updates using the Field Reports app.
- Using the built-in "blue force" tracking capabilities in the Field Reports app for awareness of the precise locations of field personnel.
- Managing lists of scheduled events that have been postponed, cancelled,?





Covid-19 Response, continued.

To support the above outlined use cases, Haystax personnel has added new data layers to the Map app displaying continuously updated statewide information on coronavirus cases and current bed counts data per hospital, provided by the Centers for Disease Control and Prevention. We also created and added to all customer sites, a new filter in the Threat Streams app dedicated to up-to-the-minute news relating to the outbreak in each customer's area of responsibility.

Situational awareness and timely information sharing have always been vital to the public safety community but never more so than during a major crisis that involves multiple agencies and jurisdictions working around the clock across broad geographic areas. Our commitment is to ensure that they can respond quickly and with confidence every day, and maintain the resilience not just of infrastructure and supply chains, but of the community.

THIRA and SPR Requirements Update

This month, the National Preparedness Assessment Division (NPAD) of Federal Emergency Management Agency released updated reporting requirements for the 2020 Threat and Hazard Identification and Risk Assessment (THIRA) and Stakeholder Preparedness Report (SPR) for Homeland Security Grant Program grant recipients. THIRA targets are now required for four of the core capabilities for which they were previously optional: Access Control and Identity Verification; Physical Protective Measures; Supply Chain Integrity and Security; and Risk Management for Protection Programs and Activities. Further, the number of core capabilities that must be assessed as part of the SPR has been reduced to 15, greatly reducing the reporting requirements for the 2020 cycle. See below for the revised list of core capabilities and associated target areas on which the SPR is required.

Mission Area	Core Capability	Target Name
Cross-Cutting	Public Information and Warning	Information Delivery
	Operational Coordination	Unified Operations
Prevention/Protection	Intelligence and Information Sharing	Intelligence Cycle Auditing/Execution
Protection	Access Control and Identity Verification	Credential Acceptance
	Cybersecurity	Cyber Plan Updates
	Interdiction and Disruption	Interdiction/Disruption Activities
	Physical Protective Measures	Critical Infrastructure Security Plan Updates
	Risk Management for Protection Programs and Activities	Critical Infrastructure Risk Assessment
	Screening, Search, and Detection	Conduct Screening Operations
Mitigation	Supply Chain Integrity and Security	Supply Chain Risk Preparedness
Mitigation	Risk and Disaster Resilience Assessment	Threat and Hazard Modeling
	Fatality Management Services	Body Recovery/Storage
Response	Public Health, Healthcare, and Emergency Medical Services	Medical Care
	Economic Recovery	Reopen Businesses
Recovery	Health and Social Services	Reestablish Services

Recent System Updates

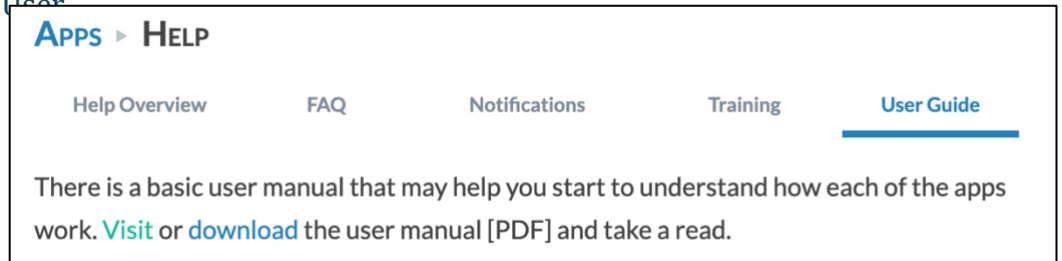
Since our last Cal COP Newsletter, the Haystax development team has been hard at work pushing out six new releases. The most noteworthy changes in these releases involve assessments and the user guide.

Assessments have been modified in two key ways. First, administrators creating accounts can now restrict users' access to assessments by assessment type, for example providing access to just school or damage assessments, rather than all types of assessments. This can be used to easily provide users with access to only the type of assessment they need, so they can quickly navigate to their data.

Secondly, a feature enabling assessment scoring has been created. Users can now submit assessments that can produce a score based on the answers to certain questions in the assessment. This score can be used to show the level of compliance or any other high-level metric that is useful from the assessment.

The other significant recent update is a change in our Haystax user guide. We have shifted to a live web-based guide. This enables us to more quickly update the guide each time we push out an update. Users can find the new guide under Help > User Guide > Visit. – graphic overlaps

For more detail about recent updates, please see calcop.org. Also keep an eye out for coming releases, including the debut of the updated asset risk model.



Program Update

The Haystax California team has been undertaking an update of the Cal COP website at calcop.org. As readers may know, this website functions as a key place for us to share programmatic information, communicate software details, and foster greater transparency across the program. A second site update is currently in the planning stages, by which we hope to streamline the registration for trainings and email subscriptions.

The Cal COP program, previously managed by the San Diego UASI on behalf of the member jurisdictions of the Coalition of California UASIs, has just concluded a renewal process that has shifted contract management to the Bay Area UASI. The services and support remain the same as they have been over the past several years, with the service areas outlined as Critical Infrastructure Database, THIRA/SPR Consulting Services, Consulting Services, and Special Event and Real-Time Incident Management.

Training Support

As a key element of our public safety operations support, the Haystax California team strives to provide flexible and continuously improving training options. We are currently developing a series of brief training videos that will show users how to do specific tasks in the system, without requiring them to skip through a longer video. Look for these videos to be added to the Help section in your site in the coming months.

As in the past, our team continues to provide monthly web-based trainings open to all users throughout the State. In August, we will be providing an Administrator Training and an in-depth training on situational awareness. These sessions will focus on the upgraded Cal COP platform, since almost all California users have been upgraded. If you are in the LA/Long Beach instance of the site and need training, please reach out to your Haystax project manager to schedule training.

Additionally, we are continuing to conduct nationwide biweekly trainings. Each month we offer a new user training as well as an in-depth training session on one of the aspects of the system. For your convenience, these trainings are recorded and placed in the Events App of each site for later viewing.

If you have any training needs, please reach out to your Haystax Project Manager.