

Cal COP Newsletter

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Issue 10

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Important Links

[Cal COP Website](#)
[Haystax Website](#)

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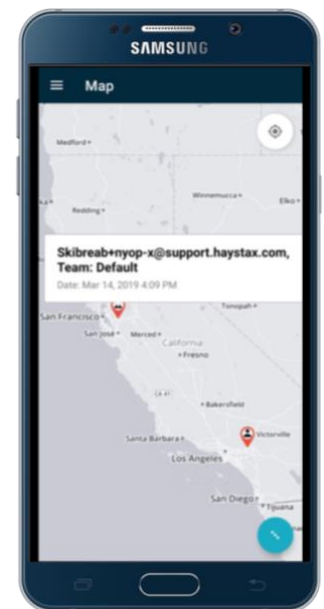
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Mobile Haystax, Now with Blue Force Tracking

Our mobile development team has been hard at work pushing out updates to the new Mobile Haystax app. This modernized app works with the upgraded version of Cal COP and offers all the Haystax apps together in one native app. The most recent update is in response to customer requests for greater ability to see the location of team members, even when the app is closed.

This feature is enabled through the menu on the Map app. Team members appear in red locator icons, and, when tapped, their user name, team name, and date last seen appear in a pop-up box. Once activated, the phone will share the user's location with other mobile or desktop users. To balance the desire for increased tracking with the desire for flexible security, developers also added the ability for each user to restrict their visibility to designated users, change the frequency at which the location updates, and indicate the specificity of the location information. Further, if the app is closed while tracking is turned on, a notification will remain in the status bar until tracking is turned off.

Tracking on the mobile app has been requested by our users for several use cases. Fire department users want to share their locations and statuses automatically while completing inspections or assessments. Command post staff want to know where their field officers are during special events so they can locate the nearest person if an incident arises. Water district users would like inspectors venturing into remote locations to be monitored remotely for their safety. Emergency managers asking their CERT members to send damage reports through the app can now see where team members are, enabling those emergency managers to request additional field images as needed. Each of these activities is now easier due to the new tracking feature.



Riverside UASI's Assessment Projects

While many jurisdictions in California are conducting assessments in Cal COP, the Riverside UASI has consistently been one of the most active users of this aspect of the platform. There are currently two assessment projects in the area, which comprises Riverside and San Bernardino Counties. San Bernardino County Sheriff's Department is conducting an assessment project on all schools within one of its contract cities. This is a refresh of assessments that were done three years ago and provides updated data to local responders and can also help schools understand how they can better secure their facilities against a variety of threats and hazards.

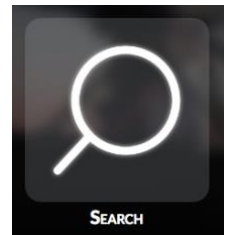
Also in the region, the Riverside UASI has once again undertaken an ambitious assessment project using Cal COP. For the third year in a row, the region is conducting around 100 assessments of critical infrastructure within Riverside and San Bernardino Counties. Assessors are using both the web version of the platform and the new Mobile Haystax Android app. This project not only provides valuable information for responders and security information for the asset owners, it has also afforded Haystax the opportunity to receive feedback from professional assessors. This feedback helps us improve our product for everyone in California and elsewhere.

SCVWD Mobile App Project

The Santa Clara Valley Water District (SCVWD) began using Cal COP as part of a Bay Area UASI effort seeking broad public safety stakeholder engagement during Super Bowl 50. While SCVWD's initial usage focused on cataloging and updating assets, viewing map layers and data feeds, and improving their situational awareness, at the end of 2018, SCVWD increased its use of Cal COP with a unique use of the mobile app. SCVWD staff uses Mobile Haystax to submit information from the field while monitoring SCVWD assets. These field reports provide real-time information to fellow staff, leadership, and regional stakeholders on possible hazards, vandalism, or suspicious activity or circumstances. The Field Reports app in Cal COP can also be used to promote these items to the Incidents app for further tracking and follow up. As SCVWD continues to submit field reports into Cal COP, we will work with them to gather feedback and determine possible customizations for a public utilities specific field reports template that would be available to all California UASIs.

System Updates

Users may have noticed new features when logging into the upgraded Cal COP platform. Since the last newsletter, our product team has delivered nine platform updates and is poised to deliver another in the coming weeks. One of the key updates was the addition of a new app—the Advanced Search app, which lets you search across the entire system in a more dynamic way. In the Assets app, you will see a new icon in the top right corner—this lets you upload assets in bulk from your own spreadsheet, a task many were requesting that previously required Haystax developer support. Handling of photos and documents has been updated as well. Files can now be added via drag and drop into the photo widget. Also added were: the ability to reorder photos/documents; a new carousel mode in the widget; and the ability to indicate a primary asset image. The coming update will also enable security on photos and documents.



For more information about recent system updates, please visit calcop.org.

National Homeland Security Conference

The Haystax California Team will once again be at the National Homeland Security Conference. Please stop by and see us at booth 711 if you have any questions, want to chat about Cal COP, or just say hello. Jason and Melissa will also attend the pre-conference THIRA/SPR workshop on Monday, June 17. We look forward to supporting many of you who will be presenting at the conference. California UASI stakeholders will be giving the following presentations:



Mitigating Risks During Wildfires: Brentt Blaser, Amy Ramirez, and Capt. Neil Cavellini

Autonomous Vehicles and Homeland Security Challenges: Daniel Mahoney

Evolving Support Capabilities for Ever-Changing Needs During Special Events, Disasters, and Incident Response: Gina Johnson and Yuki Cruz

Ongoing Training and Event Support

The Haystax California team continues to provide monthly web-based trainings open to all users throughout the State. In May, in lieu of the new user training, we will be providing an Administrator Training and an in-depth Assets and Assessments Training. These sessions will focus on the upgraded Cal COP platform, since almost all California users have been upgraded. If you are in the LA/Long Beach instance of the site and need training, please reach out to Melissa to schedule training.

Additionally, Haystax continues to create brief training video vignettes. The latest in the series focuses on deploying and using Mobile Haystax, the Android version. It is available on the Resources page of calcop.org. Finally, we are conducting nationwide biweekly trainings. All registered users should be receiving notifications about the trainings—please reach out to your Haystax Project Manager with any questions.

The Haystax California team continues to provide support to special events throughout the state, as a key element of our public safety operations support. Upcoming key events are the Acura Grand Prix, NBA Playoffs and Finals, Bay to Breakers Race, Amgen Bike Tour, and Long Beach Pride.

If you have any training or support needs, please reach out to your Haystax Project Manager.