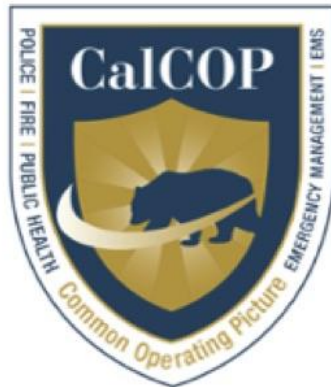




Haystax
TECHNOLOGY
Security Analytics **Redefined**



Dear Cal COP Stakeholder,

Haystax Technology is committed to providing the highest quality software and services to California's emergency service providers, UASIs, and fusion centers. Please enjoy the sixth installment of our ongoing project newsletter.

Sincerely,

Your Haystax California Team

THIRA Season is here

For the fifth year in a row, Haystax is pleased to support the Threat and Hazard Identification Risk Assessment (THIRA) process in the California UASIs. This assessment, required for receipt of certain homeland security grants, assesses regional threats and hazards and outlines what is needed to address them. Haystax has conducted over 30 THIRAs including those in California and continues to work closely with stakeholders to share best practices and provide active consultative and analytical support for your THIRAs.

Forthcoming Trainings

Our web-based training program continues to be well utilized. We have scheduled the following sessions and sent invitations to users. Later this year, additional invitations will be sent for sessions in the first quarter of 2018.

Oct 3: In-depth Assets and Assessments

Oct 17: Train the Trainer

Nov 16: New User Training

Dec 6: New User Training

Haystax User Group, NFCA, and CESA

Haystax will be participating in two upcoming conferences, as well as hosting our annual Haystax User Group. In October, we will be in attendance at the California Emergency Services Association Conference at Tenaya Lodge in Yosemite. Look for Jason, Melissa, and

Susan at table 18. In November, Haystax will be at booth 104 for the National Fusion Center Association Training Event. Coinciding with that event, we will hold our Haystax User Group meeting on November 7 from 3:30pm to 5:30pm. Please join us as we discuss our software roadmap and host a user panel to share best practices. Look for our email invitations or [register here](#).

Cal COP Usage During Events

Since the Spring Newsletter, our team has been quite busy supporting special events throughout California. Here is a recap of events during which Cal COP was used.

In April, Long Beach Police Department used Cal COP in support of the Long Beach Grand Prix and Beach Streets; in Los Angeles it was used during the Armenian Genocide Rally; and in the Bay Area it was used to support NHL Playoff



Games. May saw Cal COP used during Long Beach Pride and the Santa Rosa Ironman 70.3, as well as the always unique Bay to Breakers event in the Bay Area. In June, local agencies used Cal COP to support the Dew Skate Tour in Long Beach and the San Francisco Pride Festival and Parade. July brought the Long Beach World Series of Volleyball, and in early September Cal COP supported Urban Shield in the Bay Area. Finally, Cal COP was used in support of the NBA Playoffs from April to June. For more information about how Cal COP was utilized at each of these events, please see our posts on the [Cal COP website](#).

Support is available to help local agencies use Cal COP to monitor activities during special events. On-site and planning support is available. We even have an easy-to-use Special Events Checklist that can walk you through how to deploy the system for events. Please contact your Haystax project manager for more information.

Haystax Supports Hurricane Harvey Response

In late August, Haystax began supporting the Houston area in their preparation for and response to Hurricane Harvey. Houston EOC was utilizing Watchboard and Feed Monitor to understand where activities of concern were occurring. Haystax personnel assisted Houston in configuring their Watchboard views, setting up and refining channels, and modifying a Mobile Indicator configuration for damage reporting. In the coming weeks, we will be working with our Houston customer to put together an overview of how they used their system during Hurricane Harvey. This best practice will be shared with your UASI representatives, as well as shared during the upcoming Coalition of California UASIs meeting. Be on the lookout and be sure to reach out with any questions.

Cal COP System Update

We will soon be pushing out the latest update to the system, Release 7.12.6. This update includes bug fixes and expands the notes field and adds a summary notes field to the Capability Assessment. It also enhances our ability to upload events in bulk by enabling a security group to be assigned upon upload of events, and pulling over the the address and lat/long fields of a hosting asset to the corresponding fields in the event record.

Thanks for Reading!

Your Haystax California Team



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California Program Manager



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Melissa Follstad
Project Manager for LA/Long Beach UASI, Anaheim/Santa Ana UASI, Riverside UASI, and Bakersfield urban area.